

The Enterprise Toll-Free Replacement Transforming the Way You Connect with Customers!

Real-time, limitless, customer service connectivity from anywhere in the world.

AudioCodes Next Generation Inbound Click-to-Call:



Reduce contact center operational costs



Replace complex international and domestic 1-800 infrastructure with simplified WebRTC telephony service



Delight customers and improve CX by eliminating long distance charges to access customer service from anywhere in the world



Convert more sales with live agent, customer service at the “right place” and the “right time”, via your digital assets



Introduce click to call button at key points in customer engagement, to avoid abandoned cart

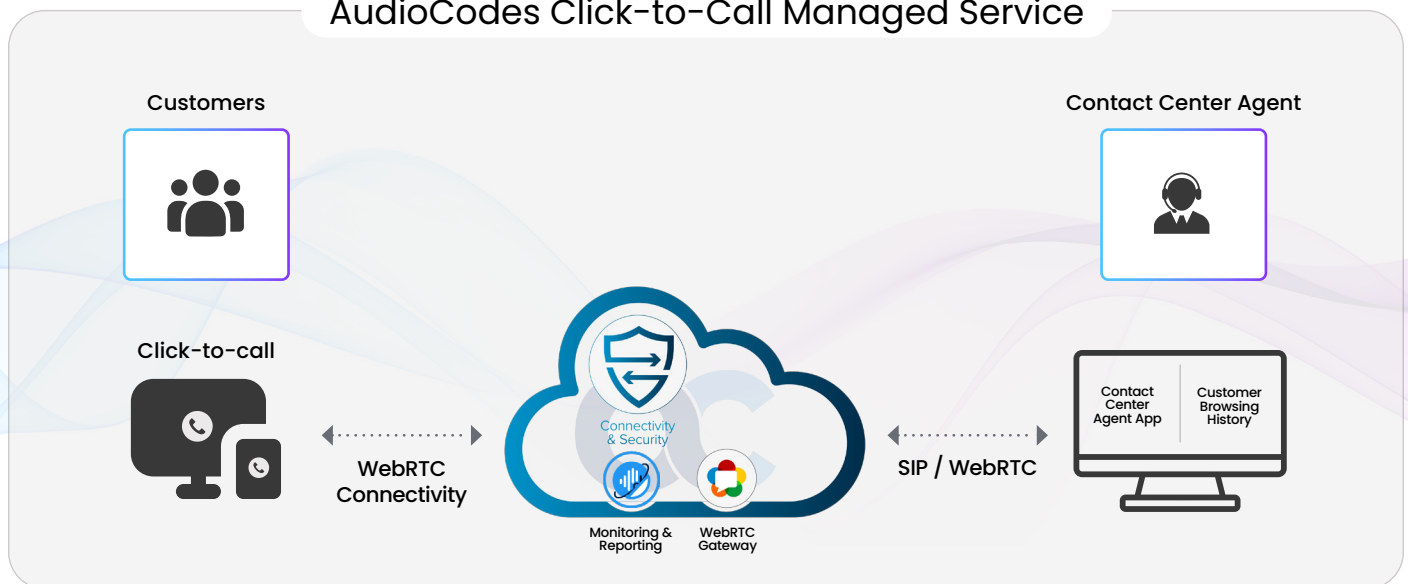


Leverage & upsell, with real-time agent conversations, at online checkout

How it works?

- > Integrate Click-to-Call button wherever you like in the customer journey, for example, beside your toll-free numbers
- > Can connect to a voicebot or live agent
- > Call initiated from customers' browser or app
- > No software installation needed
- > Natively supports any mobile/desktop browser or app
- > High voice quality under any network conditions
- > Built-in security
- > Integration with any SIP-based contact center platforms

AudioCodes Click-to-Call Managed Service



About AudioCodes

AudioCodes, a leading provider of smart workplace communications services and software, tools and productivity solutions, enables organizations and service providers to design and operate all-IP voice networks, either in the cloud or on-premises.

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